

Response to Media Query – Daily News – Facebook Confession.

The University distances itself from posts on the confessions pages which are anonymous and could well be false. There are official processes at the University through which students can lodge complaints. On registration students are issued with a Student Rule Book that addresses the communication protocol for addressing student grievances, concerns or complaints. Depending on the nature of the complaint, students are encouraged to report any incident of concern to the University's Risk Management Services. Concerns regarding academic matters may be reported to the relevant College administrators.

Any unauthorised use of UKZN branding (such as the logo, the name "UKZN" or "University of KwaZulu-Natal" etc.) which are protected trademarks constitutes an infringement of the University's intellectual property rights. The University is addressing this matter.

Staff and students are advised to make use of the University's Tip-Offs Anonymous process if they have knowledge of any dishonest activities affecting the University. Information on this can be located on the UKZN website under the "Support Services" Corporate Governance link. If people have complaints about administrative processes, facilities or resources within the University, we recommend that such complaints be emailed to complaints@ukzn.ac.za. We welcome positive feedback which can be emailed to compliments@ukzn.ac.za.

Issued by:

Professor Jane Meyerowitz

Registrar

University of KwaZulu-Natal